



River Hill Federation Cookie Policy

1. Information about us

1.1 In this policy, “we”, “us” and “our” refer to The River Hill Federation.

1.2 This website is owned and operated by The River Hill Federation.

1.3 You can contact us:

(a) By post, to the postal address given above;

(b) Using our website contact form;

(c) By telephone, on the contact number published on our website; or

(d) By email, using the email address published on our website

2. What are cookies

2.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

2.2 Cookies may be either “persistent” cookies or “session” cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

2.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

3. How we use cookies

3.1 We use cookies for a variety of reasons detailed below. Unfortunately in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

3.2. Our website may use the following types of cookie:

3.2.1 Strictly Necessary Cookies

A cookie falls into this category if it is essential to the operation of Our Site, supporting functions such as logging in, your shopping basket, and payment transactions.

3.2.2 Analytics Cookies

It is important for Us to understand how you use Our Site, for example, how efficiently you are able to navigate around it, and what features you use. Analytics cookies enable us to gather this information, helping Us to improve Our Site and your experience of it.

3.2.3 Functionality Cookies

Functionality cookies enable Us to provide additional functions to you on Our Site such as personalisation and remembering your saved preferences.

3.2.4 Targeting Cookies

It is also important for Us to know when and how often you visit Our Site, and which parts of it you have used (including which pages you have visited and which links you have clicked on). As with analytics cookies, this information helps us to better understand you and, in turn, to make Our Site and advertising more relevant to your interests. Some information gathered by targeting cookies may also be shared with third parties.

3.2.5 Third Party Cookies

Third party cookies are not placed by Us and We have no control over them. Third party cookies may be used by advertising services to serve up tailored advertising to you on Our Site, or by third parties providing analytics services to Us (these cookies will work in the same way as analytics cookies described above).

3.2.6 Persistent Cookies

Any of the above types of cookie may be a persistent cookie. Persistent cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit Our Site.

3.2.7 Session Cookies

Any of the above types of cookie may be a session cookie. Session cookies are temporary and only remain on your computer or device from the point at which you

visit Our Site until you close your browser. Session cookies are deleted when you close your browser.

4. The Cookies We Set

4.1 Forms related cookies

When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

5. Third Party Cookies

5.1. In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

Name Of Cookie: Google Analytics

Purpose & Type: Website traffic tracking and reporting

Strictly Necessary: Yes

This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

For more information on Google Analytics cookies, see the official Google Analytics page.

6. Managing cookies

6.1 Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

(a) <https://support.google.com/chrome/answer/95647?hl=en> (Chrome);

(b) <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences> (Firefox);

(c) <http://www.opera.com/help/tutorials/security/cookies/> (Opera);

(d) <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies> (Internet Explorer);

(e) <https://support.apple.com/kb/PH21411> (Safari); and

(f) <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy> (Edge).

6.2 Blocking all cookies will have a negative impact upon the usability of many websites.

6.3 If you block cookies, you may not be able to use all the features on our website.

7. Amendments

7.1 We may update this policy from time to time by publishing a new version on our website.

7.2 You should check this page occasionally to ensure you are happy with any changes to this policy.

8. More Information

8.1 Hopefully this has clarified things for you and as was previously mentioned if there is something that you aren't sure whether you need or not it's usually safer to leave cookies enabled in case it does interact with one of the features you use on our site.

8.2 However if you are still looking for more information then you can contact us through one of our preferred contact methods:

DKH Primary:

- Email: school@dkh.southwark.sch.uk
- by visiting this link: <https://dkh.org.uk/contact-us/>

RPS Primary:

- Email: office@rotherhithe.southwark.sch.uk
- by visiting this link: <https://rotherhitheprimary.co.uk/contact/>